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17TH IDP AUSTRALIAN INTERNATIONAL EDUCATION CONFERENCE

*securing the FUTURE for International Education:
Managing growth and Diversity*



IDENTITY FRAUD IN HIGH STAKES EXAMINATIONS

IELTS: A CASE STUDY IN ENSURING THAT
EDUCATION INSTITUTIONS RECEIVE THE
STUDENT THEY EXPECTED

Background

- 3 International test partners
- High stakes test
- Client focussed
- 1500 recognising organisations
- 500,000 candidates
- 300 test centres
- 125 countries

Stakeholders

- Education Institutions
- Government Departments
- Professional Bodies
- Employers

Key Fraud Related Issues

- Fraudulent certificates
- Candidate impostors – Identity Fraud

Fraudulent Certificates

- Cooperation with law enforcement agencies to ensure prosecution
- New paper
 - Black light security features
 - Laser guarded
 - Additional in-built security features
- Manual TRF verification system
- On-line TRF verification system

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Institutions themselves are responsible for determining the IELTS Band Scores appropriate to their particular courses or requirements. Institutions should note that IELTS Band Scores reflect English language proficiency alone which is one of the many factors relevant to academic success or failure. It is standard practice for the scores reported on an IELTS Test Report Form to be accepted by institutions as evidence of a candidate's English language ability for a two-year period from the date of the test.

Centre Number:	AU125
Centre Name:	TASMANIA E L C
Candidate Number:	0108
Candidate ID:	145055532
Family Name:	ZHOU
First Name:	Jia
Date of Birth:	15 Jun 1976
Sex (MF):	F



Candidate Photo

Repeating IELTS:	Y
Previous Test Date:	23 Mar 2002
Previous Test Centre:	BEIJING IELTS Chang Sha & Urum

Test Results	Overall Band 5.5	Band Scores Explained
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Date of Examination:	11 Jul 2003
TRF Number:	03AU0108ZHOJ125A
Scheme Code:	PR

Listening	Band 5.0
Reading	Band 5.0
Writing	Band 5
Speaking	Band 6

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Tackling Identity Fraud

- Photographs on Test Report Forms (TRF)
- Impostor identification training
- Document fraud training
- Monitored Seating plans

Test Report Forms

The background features a white central area with decorative curved shapes. A light green arc is at the top right, an orange arc is on the left, and a dark green triangle is on the right side.

INTERNATIONAL ENGLISH LANGUAGE TESTING SYSTEM

Test Report Form

ACADEMIC

NOTE Admission to undergraduate and postgraduate courses should be based on the ACADEMIC Reading and Writing Modules.
GENERAL TRAINING Reading and Writing Modules are not designed to test the full range of language skills required for academic purposes.
It is recommended that the candidate's language ability as indicated in this Test Report Form be re-assessed after two years from the date of the test.

Centre Number

GB599

Date

06/SEP/2003

Candidate Number

000674

Candidate Details

Family Name

Soomes

First Name

Martin

Candidate ID

96068720122624



Date of Birth

24/10/1958

Sex (M/F)

M

Scheme Code

British Council

Country of Origin

France

First Language

French

Repeating IELTS(Y/N)

N

Previous Test Date

Previous Test Centre

Test Results

Listening

7.0

Reading

6.0

Writing

7

Speaking

6

Overall Band Score

6.5

Administrator Comments

Centre stamp

Validation stamp



Writing Examiner Number

030199

Administrator's Signature

Speaking Examiner Number

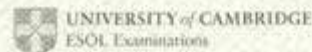
030199

Date

12/09/2003

Test Report Form Number

03GB000674SOOM599A





Impostor Identification Training

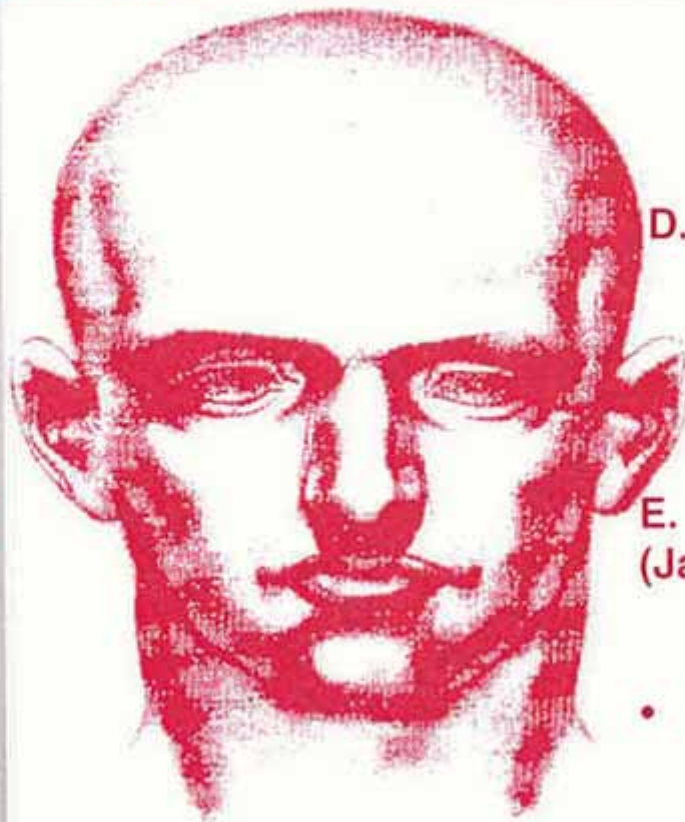
Detecting Impostors

Six areas are used for identification

A. Ears

B. Eye area

C. Nose



D. Mouth

E. Shape of Face
(Jawline)

- Scars / Moles / Facial Marks

Document Fraud

The background features three large, overlapping curved shapes. The top shape is a light green arc. The bottom-left shape is a light orange arc. The bottom-right shape is a dark green arc. The text 'Document Fraud' is centered in the white space between these shapes.

Future Challenges

- Trial of Biometric Software
- Integration of on-line system with stakeholder systems
- Enhanced security features in test centre software system

- “Identity fraud had grown into an international problem and posed such a threat to national security that all such crimes should be investigated”
- Alastair Milroy, Chief - Australian Crime Commission as quoted in the Australian 7/10/03